

500 VINTAGE TOUR - TERMS & CONDITIONS

The following terms and conditions apply if you are joining one of our regularly scheduled trips listed on our official website: www.500vintagetour.com. Certain private tours or tours sold through an intermediary may have slightly modified terms and conditions.

OUR RATES INCLUDE:

- The rental of a classic FIAT 500 (seats for 2 adults – one driver and one passenger – or 2 adults and 2 children);
- Taxes and Italian VAT at 22%;
- Pick-up and return of the vehicle in Taormina/Giardini Naxos area;
- RCA Car insurance, including the driver(s) and passengers;
- Roadside assistance.
- One tank of fuel.

OUR RATES DO NOT INCLUDE:

- Parking charges;
- Fines;
- Customized services;
- Anything else not specified under "Our Rates Include";

DRIVERS LIMITATIONS

At the time of rental, the driver must be at least 21 years old and must present a valid national/EU driver's licence which has been held for at least 3 years.

Those who hold the new European driver's licence without address must also show a valid national identity card or passport as proof of residential address.

An **International Driver's Permit (IDP)** is required if your national driver's licence is not in Roman script.

An **International Driver's Permit (IDP)** is also mandatory by law for all **non-European Union renters except** for clients from the following countries who can rent with their national driver's licence and passport: **Argentina, Australia, Bolivia, Brazil, Canada, Colombia, Israel, Mexico, New Zealand, South Africa and United States.**

The **IDP** translates the national driver's licence into various languages and is not accepted without the national licence.

N.B. Please note that, if stopped by the police while **driving without your national driver's licence and IDP (when it is mandatory)**, you might incur a fine and the vehicle may be confiscated for 3 months. In this case, our company reserves the right to charge you the amount of the non-waivable excess applicable for the vehicle group.

The driver must be able to drive using a manual clutch / transmission (stick shift gears). Occasional driving experience with manual cars is not enough to handle our vintage cars; We reserve the right to refuse to let the car if the driver is not sufficiently expert to drive a manual car, and there will be no refund.

INSURANCES (RCA + Driver Insurance)

Our company provides vehicle covered by the mandatory **R.C.A. insurance (Public Liability Insurance)**, in accordance with current Italian laws. R.C.A. guarantees insurance cover of civil liability towards third parties, animals and things (excluding those transported). The RCA insurance also covers all the passengers in the vehicle.

Our company also provides an additional insurance (**Driver Insurance**) which covers the authorized driver(s) in the hire vehicle for death, disability and medical expenses.

By signing the rental agreement, the client accepts the insurance conditions stipulated between the company and the insurance company chosen by us.

N.B. Please note that the RCA Public Liability Insurance does not provide cover in case of:

- Damage to the 500 Vintage Tour vehicle*
- Theft of the 500 Vintage Tour vehicle;
- Total or partial fire damage caused to the 500 Vintage Tour vehicle;
- Theft of client's personal belongings;
- Theft of car's accessories, tools and equipment.

* Damage to the car during driving or parking or damage caused by the driver to stationary objects (e.g. buildings, traffic signs, trees, etc.) are not covered by insurance.

This means that in the unlikely event of an accident, we reserve the right to levy the amount of the damage. A deposit is required and will be taken as guarantee. In any case our company policy is the following: in case of small damages (small knocks or slight scratches) we do not require the client to pay anything.

Our company can also offer an additional insurance option allowing you to completely eliminate client liability in the case of damage to the rented vehicle, on payment of an extra amount.

This insurance cover is not offered by the insurance company, but is an agreement between the client and our company, which undertakes not to ask the client for any extra cost in case of damage caused to the rented car.

SAFETY (Seats – Seat belts – Children - Infants)

In a Fiat 500 we accommodate **a maximum of 2 adults (1 driver and 1 passenger) or 2 adults and 2 children.**

The cars do not have **seat belts.**

It is not possible to install child safety seats as the cars are not fitted with seat belts. By law all **children under the age of 3 years** cannot be transported in cars without a child safety seat.

Children over 3 years of age (up to 12 years old) are allowed to travel in the back seat. Children can travel in the front seat only if they are over 150 cm tall.

Drivers should wear safe footwear that does not have an open heel, such as flip-flops or sandals, or high-heeled shoes.

CANCELLATIONS AND REFUND

We reserve the right to cancel or change the date or the time of the hire / event or change its venue at any time at our discretion.

If we exercise this right of cancellation, we will refund any deposit which you have paid in advance.

In no circumstances, except the case above, will we be obliged to make any refund of any deposit paid in advance.

We will not be liable for any additional costs, losses or expenses resulting from any cancellation of the hire / event or any change to its time, date, venue or itinerary.

We cannot refund you for any car hire (or any deposit for a hire) and we are not responsible if we cannot deliver the car or you cannot pick it up due to force majeure or other events such as strikes which are beyond our control or which are not preventable by reasonable care, such as wars, floods, volcanic eruptions, unusually severe weather, sickness, pilferage, labour disputes, machinery breakdown, government restraints, acts of war and terrorism, unusual weather conditions, defect in any vehicle of transportation or for any misadventure or casualty or act of God.

TOURS

Pick up and Return

Our company offers free pick-up and drop-off services in the area of Taormina and Giardini Naxos. Please read the reservation e-mail very carefully to see if pick-up and drop-off services are included in the price or can be added as extras.

Please check if the hire / tour in question only offers the option of "meeting us" on location.

We will provide you with information about your pick-up point and time on your reservation confirmation e-mail. If you are unsure when to be ready for your scheduled tour then please contact our staff.

Please note that missing the pick-up does not entitle you to a refund of the price paid for the services. The client is responsible for being ready for pick up at the assigned pick up point in order to not miss our staff when they arrive.

The client is required to be at meeting point 5 min. prior to the scheduled departure time. Our staff will wait for you for no more than 5 minutes. If you are not present you will lose your hire / event and no refund will be offered.

If, for any reason, you cannot comply with the scheduled timing, please contact our staff as soon as possible on the phone number provided in the confirmation e-mail.

Reservations – Payments – Deposit

To confirm a reservation we need:

- a copy of your valid national driver's licence and (when required) an **International Driver's Permit (IDP)** and **ID card** or **passport** of the person who will drive the car;
- the **booking form** completed with all the information required (name, surname, address, mobile phone number, email address)
- a **deposit* of € 50.00** payable by credit card or PayPal account. (N.B. A surcharge of 4% relating to management fees will be applied to all transactions).

On the first rental day, when the car is delivered, you will be asked to **sign the rental agreement**** and **pay the balance**.

*On payment of a deposit, a vehicle will be reserved for you, meaning that the vehicle cannot then be reserved or used by anyone else. The deposit is a genuine estimate of our loss if the client does not pick up the car that has been booked: for this reason, we cannot refund the deposit.

**The rental agreement will be in Italian and will be subject to the laws of Italy. The client agrees to submit to the jurisdiction of the Italian courts in relation to any issue relating to this contract.

WEDDINGS

Pick up and return

Our company offers free pick-up and drop-off services in the area of Taormina and Giardini Naxos. Different pick up and return points can be added as an extra, on payment of a fee.

Payments

To confirm a wedding service a deposit of 30% of the total amount is required.

The balance must be paid no later than 14 days before the wedding.

Deposit

A compulsory refundable deposit of € 500.00 is required. The deposit can be made by credit card (or through PayPal) at the time of booking, or in cash upon delivery of the car. This deposit is refundable at the end of the rental period provided no damage has been caused to the vehicle.

Cancellation Policy

- Cancellations until 90 days before the wedding day: 10% of the total amount;
- Cancellations from day 89 until day 30 before the wedding day: 30% of the total amount;
- Cancellations from day 29 until day 8 before the wedding day: 50% of the total amount;
- Cancellations from day 7 before the wedding day until the wedding day: 100% of the total amount.

CORPORATE EVENTS AND INCENTIVE GROUPS

Pick up and return

Our company offers free pick-up and drop-off services in the area of Taormina and Giardini Naxos*. Different pick up and return points can be added as an extra, on payment of a fee.

*Parking fees may sometimes be added to the hire cost.

Payments

To confirm an event a deposit of 30% of the total amount is required.

The balance must be paid no later than 14 days before the event.

Deposit

A compulsory refundable deposit of € 500.00 is required. The deposit can be made by credit card (or through Paypal) at the time of booking, or in cash upon delivery of the car. This deposit is refundable at the end of the rental period provided no damage has been caused to the vehicle.

Cancellation Policy

- Cancellations until 90 days before the event: 10% of the total amount;
- Cancellations from day 89 until day 30 before the event: 30% of the total amount;
- Cancellations from day 29 until day 8 before the event: 50% of the total amount;
- Cancellations from day 7 before the event until the event: 100% of the total amount.

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